PPG meeting notes

Tuesday 5th October-Virtual PPG Meeting

DW,KH,AD,AB,RK,FP,CH

**Staff update**: Dr Halsted has been on sick for a year and has now decided to leave the practice, we are using Locums, and making long term plans to replace her.

Fiona introduced Ryan and explained his role. He will be supporting Fiona and Ian Taylor, he will also provide cover when the prescription clerk is on holiday or sick.

He has trained as a GP assistant, he is clinically trained to have conversations with patients, he is able to have a more detailed conversation with a patient than receptionist staff, and is a safe pair of hands for follow ups.

We are involved with a paramedic programme, Michael is the first candidate, its a 12 week programme. Dr Cochin is training him, he is shared through 5 practices. 2 paramedics will rotate across the network.

AD asked if we had a social prescriber, Fiona explained we have 3 at network level.

AD said people were asking how to access a GP appointment so he was happy to welcome Ryan. He also thinks a lot of patients need to be more proactive

with managing their own condition.

Nurses have been seeing patients face to face, GPs are seeing some patients as needed.

Fiona explained about e-consults and push doctor, this provides more access. Receptionists to have a tablet to enable

patients fill in an e-consult.

DW asked about difficulties with the phone. Fiona explained we were getting a new telephone system.

**Network** extended to 8 practices to deliver COVID jabs at the Ridge, went very well and was delivered within budget.

They have now started to deliver Flu and COVID booster at the Ridge, text messages are going out to patients

to book an appointment.

AB congratulated everyone involved in delivering the Covid vaccination.

**CCG**

Moved into 1 West Yorkshire   ICs   11  CCGs from 1st April

AD explained the merger, it will be 6 months to be clear what it will look like.

AD is coming off the peoples board, Fiona praised him for his commitment and was sorry he was stepping down.

**A.O.B**

AB asked about video consultation, she is having trouble with her phone.

Next meeting

14th December 5pm